

12:56

4G+ 34%



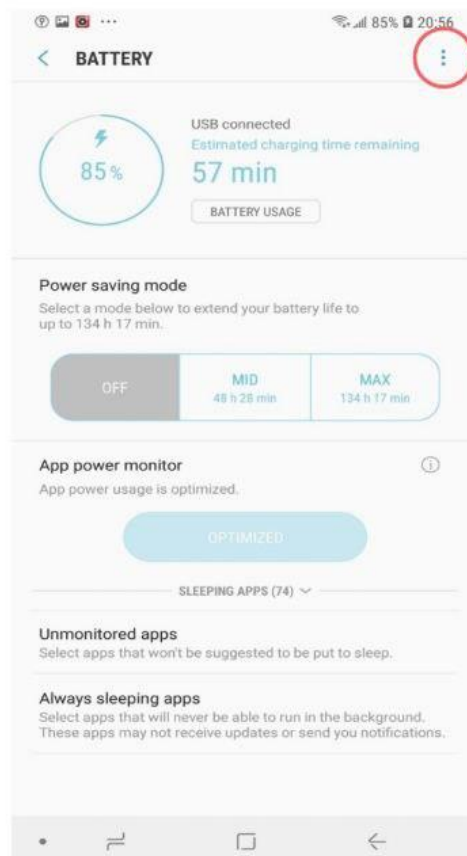
Ayuda



Notification Settings on Samsung Phones

1. Go to Settings->Device maintenance->BATTERY->BATTERY USAGE.

1) Tap ... on the upper-left.



2) Tap Optimize battery usage.



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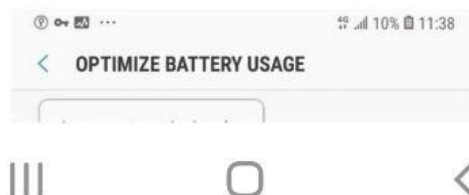
Ayuda



2) Tap Optimize battery usage.



3) Tap Apps not optimized->All app.



12:56

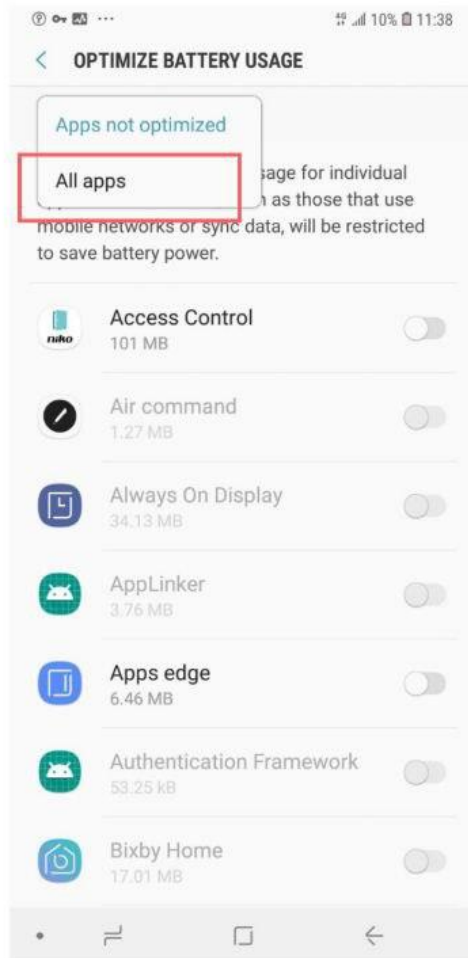
4G+ 34%



Ayuda



3) Tap Apps not optimized->All app.



4) Turn off Hik-Connect switch.



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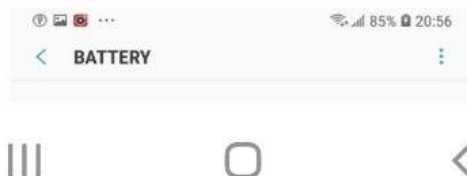
Ayuda



4) Turn off Hik-Connect switch.



2. Go to settings->Device maintenance->Battery->BATTERY USAGE.



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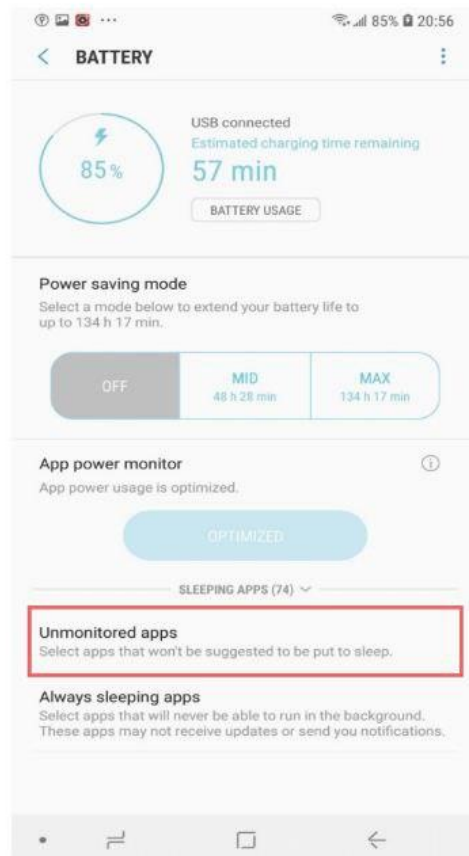
4G+ 34%



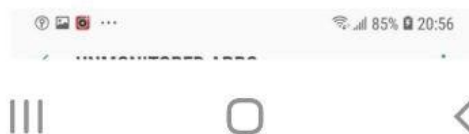
Ayuda



2. Go to settings->Device maintenance->Battery->BATTERY USAGE.



1) Tap Unmonitored apps.
2) Tap Add apps and then select Hik-Connect.



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- 1) Tap Unmonitored apps.
- 2) Tap Add apps and then select Hik-Connect.



Notification settings on Xiaomi phones.





Notification settings on Xiaomi phones.

1. Enable app autostart:

- Go to Smartphone settings->Installed apps->HikConnect app.
- Enable the Autostart feature for the HikConnect app

2. Tap Other permissions and allow Change Wi-Fi connectivity, Home screen shortcuts, Show on Lock screen, Start in background. Go back to the settings menu.

3. Tap Battery saver and select No restrictions.

Notification Settings on Huawei Phones



12:56

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Notification Settings on Huawei Phones

1. Go to Settings->Battery->Launch->Hik-Connect.
2. Turn on Auto-launch, Secondary launch and Run in background, and then tap OK.

