## **DESBLOQUEO DE EQUIPOS ZKTECO**

PASO 1: Ingresar a zkteco.com (Global) y loguearse con el usuario <u>soporte@fiesa.com.ar</u> y contraseña.





FIESA SRL       Soporte Fiesa       soporte@fiesa.com.ar       541145515100         *Choose your time zone :       (GMT-03:00) Buenos Aires       Image: Classical Science Scien	Company Name	Contact Person	E-mail	Contact Numbe
*Choose your time zone :       (GMT-03:00) Buenos Aires         *Product Serial Number :       CL3S221760047         Tips :       The method get the serial number :         For device with keyboard, please keep the ESC button for 3 seconds.         For device without keyboard, please keep the lower-right corner of the device screen.	FIESA SRL	Soporte Fiesa	soporte@fiesa.com.ar	541145515100
*Choose your time zone : (GMT-03:00) Buenos Aires   *Product Serial Number : CL35221760047  Tips : The method get the serial number : For device with keyboard, please keep the ESC button for 3 seconds. For device without keyboard, please keep the lower-right corner of the device screen.				
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Tips : The method get the serial number : For device with keyboard, please keep the ESC button for 3 seconds. For device without keyboard, please keep the lower-right corner of the device screen.	Floduct Senar Number :	CL332217000+7		
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	For device without keyboard,	please keep the lower-right corner of the	e device screen.	

PASO 3: Ingresar zona horaria, número de serie y dar click en submit

Paso 4: Chequear el mail de soporte donde se recibe el código temporal admin y el instructivo:

Ejemplo:

The temporary passwords for your device (CL3S221760047) are as following:

Password : Valid date

50607508 : 2023-01-20 14:58:00

98287403 : 2023-01-21 00:00:00

58417303 : 2023-01-22 00:00:00

18557304 : 2023-01-23 00:00:00

Reset Method:

- 1. Please press Menu button.
- 2. Input 8888 as the user ID.
- 3. Input the valid temporary password.

Then you'll be able to enter the device menu.Please don't forget to set a new password for the device admin."